

Paddlesports Rental Manager

SoundWaters, a nonprofit education organization based in Stamford, CT is accepting applications for Paddlesports Manager for the 2018 summer season.

SoundWaters, founded in 1989, is the premiere environmental education organization focused on the protection of Long Island Sound and its watershed. SoundWaters works in partnership with individuals, schools, communities, businesses, civic organizations, and other environmental and educational organizations to develop experiences that foster a sense of responsibility and encourage actions that ensure the sustainable future of the Long Island Sound ecosystem.

The Paddlesports Rental concession supports SoundWaters mission by providing individuals and families with the opportunity to enjoy the Long Island Sound via a fun recreational activity. The concession is located in Stamford Harbor and operates on Saturdays and Sundays from mid-May through Labor Day.

RESPONSIBILITIES INCLUDE:

- Lead team in establishing and maintaining appropriate physical presence at Boccuzzi Park.
- Recruiting, hiring, and leading the Paddlesports staff.
- Training staff on policies and procedures and ensuring same are followed.
- Training staff to provide outstanding professional customer service.
- Scheduling staff.
- Ensure online reservations system is operational and accurate.
- Preparing and maintaining equipment.
- Resolving customer service issues when they arise.
- Working with SoundWaters team to market services.
- Working with SoundWaters team to develop new services and opportunities.

QUALIFICATIONS:

- Excellent interpersonal and strong leadership skills.
- Exceptional ability to work independently and be proactive.
- Some experience with waterfront management and/or customer service.
- Enjoy working with people.
- Strong verbal communication skills and lots of ENTHUSIASM!

START DATE: May 19, 2018

END DATE: September 3, 2018

*****MUST BE AVAILABLE TO WORK MEMORIAL DAY AND LABOR DAY WEEKENDS*****

COMPENSATION: \$15.00/hour. Anticipate up to 18 hours/week.

Please send cover letter and resume to: Michael Bagley, mbagley@soundwaters.org

SoundWaters does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations. These activities include, but are not limited to, hiring and firing of staff, selection of volunteers and vendors, and provision of services. We are committed to providing an inclusive and welcoming environment for all members of our staff, clients, volunteers, subcontractors, vendors, and clients.